



We also:

- ◆ Produce a newsletter each term
- ◆ Have information leaflets available on our website
- ◆ Ensure the views of children, young people and parent/carers are represented when influencing SEND policy and practice

Contact us:

Norfolk SEND Partnership
Information Advice and Support Service
148 Woodside Road
Norwich NR7 9QL
Office Hours 9am-5pm Mon-Fri
Tel: 01603 704070

sendpartnership.iass@norfolk.gov.uk
www.norfolksendpartnershiass.org.uk



Disclaimer: This is a guide and should not be treated as legal advice. Although SEND Partnership makes all reasonable efforts to ensure that the information contained in this booklet is accurate and up to date at the time of publication we cannot accept responsibility suffered as a consequence of any reliance placed upon it.

If you need this leaflet in another format or language please contact us and we will do our best to help.



January 2017

Norfolk SEND Partnership is an impartial and confidential service funded by



Independent Supporter (IS)



The role of an Independent Supporter (IS)

What is Independent Support?

The role of an Independent Supporter comes from the Children and Families Act 2014. The focus is Education, Health and Care Plans (EHCP).

Independent Supporters (IS) are independent of the Local Authority and their advice is impartial and confidential. Their role is to help families going through an EHCP needs assessment and the process of developing an EHCP.

The aim is to enable all young people and parents of children with SEND to take part effectively in the process.



Independent Supporters can provide information, advice and support with:

- ◆ Requesting a needs assessment for EHCP
- ◆ The EHCP needs assessment process (this is about collecting information after assessments)
- ◆ EHCP and personal budgets
- ◆ Identifying other organisations, support groups and services that may be helpful
- ◆ Making a complaint, seeking disagreement resolution or mediation

Please call or email us for more information



01603 704070

sendpartnership.iass@norfolk.gov.uk