



February 2021

**We provide free and impartial information, advice and support about special educational needs & disabilities (SEND) for children, young people, parents and carers.**

---

#### Norfolk SEND Partnership (SENDIASS) Tribunal Information.

In response to the questions raised regarding Norfolk SEND Partnership (SENDIASS) and whether we support with tribunals, I am pleased to confirm that we do. There are a couple of ways in which the service provides this support with the majority of families accessing it via our helpline and advice clinics. There is no limit to the amount of helpline or advice clinic appointments people can have and we have successfully supported a great deal of families this way as you will see from the data below.

As well as running the helpline/advice clinics, our advisers have some time allocated to provide more intensive support when they feel a family needs more support than the helpline provides. The service currently has 41 hours a week allocated to case work across 2 members of staff. We have 2 new caseworkers that have recently joined the team and once they have undergone the extensive training required to provide support this will add an additional 30 hours of casework time. This casework time is not exclusively for tribunals but to provide support with anything to do with SEND in respect of education plus health and

social care where this impacts on education. Whilst we will always do our very best to provide this level of support when needed there are times when the advisers do not have capacity to take on any more cases. When this happens we will continue to provide support via the helpline or signpost to other organisations, such as IPSEA and Contact, that may be able to support.

### **Academic year 2019/20**

309 referrals regarding tribunals were supported via our helpline/advice clinics – this equates to 23% of our total referrals of 1340 for that period.

A further 69 cases were supported with the appeal process at casework level, with 84% of those being resolved to the family's satisfaction prior to reaching the actual tribunal hearing

Additionally, we have also provided support to other professionals such as Social Workers, Early Help Practitioners and SENCO's that are working with families to support the appeal process.

### **Academic year 2020/21 so far**

From 1/9/20 – 28/1/21 - 120 referrals have been supported with tribunals via our helpline/advice clinics

13 families being supported with tribunals by caseworkers which is 32.5% of our current caseload.

I hope this has helped to answer any questions you had but please do contact us on 01603 704070 if you would like any further clarity on how we can help.



---

## Phase transfer

If a child/young person has an EHCP and are due to either start school or move from infant to junior or primary to secondary in September 2021 then you

should have received a phase transfer notice from the LA by 15<sup>th</sup> February. This will state which school is going to be named in the EHCP for them to attend in September. This letter gives you the right to appeal if you are not happy with the school that is being named, you only have 2 months from the date of the letter to do this. If you would like some information, advice and support about the phase transfer notice or how to appeal then please contact us and book a telephone appointment with one of our advisers on 01603 704070 or via our [website](#).

We are running some Tribunal Training online on the 10th March and 20th April for parents/carers. For more information and to book your place click [here](#).

If you have not received the phase transfer notice at all then we would suggest you contact the LA's EHCP team on their county helpline number 01603 679183.







## Children and Young People

Norfolk SEND Youth Forum is a new opportunity for young people to share their experiences in education & training, and to work together to improve services for young people with Special Educational needs and disabilities.

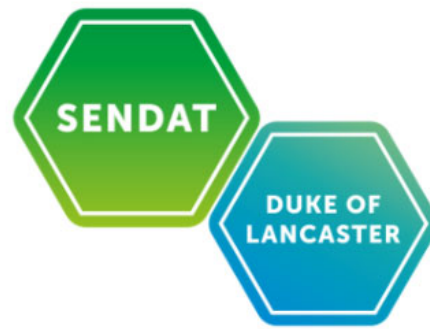
We are seeking new members to join us to meet, discuss and create change! You can participate via regular Zoom meetings (virtual) and/or we are currently developing an online interactive pinboard for children and young people who join the forum where you will be able to post your thoughts anonymously.

If you are 11 – 25 years, and have something to say, we would like to hear from you.

You can watch our new [animation video](#) of how we can help.

**For more information and to register to join the Forum**

---



### *Just One Norfolk*

Just one Norfolk has a new Additional Needs and Disabilities website page with lots of information and guidance including behaviour strategies, sleep, caring for yourself, transition and supporting siblings.

#### [Just One Norfolk](#)

### *SENDAT Duke of Lancaster*

Plans are progressing at speed for a new special school in Fakenham with the confirmation of its new name, the appointment of its new headteacher, and a public consultation. The school will be run by the Special Educational Needs and Disabilities Academies Trust (SENDAT) and is being built on the site of the former Fakenham Sixth Form College in Wells Road by Norfolk County Council as part of its £120 million programme to transform special education. You can read the [article](#) for more information.

A website has been developed specifically for the school containing a link to the Section 10 consultation. The online survey and free online event which is open to all was made available from Monday 22 February. Click [here](#) for the online consultation.



## Contact us

Our helpdesk is open from Monday to Friday between 9 - 5. You can book an appointment to speak with an advisor by telephoning 01603 704070, emailing [sendpartnership.iass@norfolk.gov.uk](mailto:sendpartnership.iass@norfolk.gov.uk), or via our [website submission form](#). If your call is not picked up please leave a message and we will return your call as soon as possible.



## Norfolk SEND Partnership updates

We are temporarily suspending our monthly face to face advice clinics until the COVID restrictions allow us to resume holding these in person. All the support and advice needs can be met with one of our telephone helpline appointments. If you would prefer the telephone appointment to be via video call you can specifically request this.

You can read and download our [information booklets](#) including Education, Health and Care Plan's, SEN support and What to do if you don't agree with a decision. You can read these in any language or contact us for a different format.

We are in the process of developing some areas of our website to include animation videos and an interactive pinboard for parents/carers and professionals to share documents and resources and seek views. More information about this will be available soon.

We are running some Tribunal Training online on the 10th March and 20th April for parents/carers.

For more information and to book your place click [here](#).

---



We are really grateful for all our service users that complete our evaluation surveys following receiving our advice and support. We can use these to further develop the service we provide and ensure we are meeting the requirements of all our parents/carers, children and young people.

Here are some of our latest pieces of feedback -

*"Really cheerful and kind lady contacted me and she was really helpful and gave me the confidence to begin my appeal journey"*

*"Thank you really helpful to be able to give us the advice we need.  
We are very grateful."*

*"Great continuity of care, same person discussed applying for  
EHCP helped discuss mediation and tribunal processes."*

If you have used our service and like to complete one of our online surveys please contact us.



*Who are we and how can we help?*

**Our mailing address is:**

Norfolk SEND Partnership  
148 Woodside Road  
Norwich  
NR7 9QL

Want to change how you receive these emails?  
You can unsubscribe from this list.



This email was sent to <<Email Address>>

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

Norfolk SEND Partnership · 148 Woodside Road · Norwich · Norwich, Nfk NR7 9QL · USA

